

RISK CONTROL

Reduce Risk. Prevent Loss. Save Lives.



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Public Sector Services

CUSTOMIZED RISK CONTROL SERVICES FOR PUBLIC ENTITIES

Travelers is an innovative provider of risk control services. The following consulting services, online resources and training programs are designed to help you protect your employees and your organization from losses.

Customized Consulting On-site or On-demand

Our knowledgeable Public Sector Risk Control consultants offer prompt, flexible and professional expertise to help our public entity clients prevent and control losses. On-site consultations are available to assist you in developing effective risk management strategies and to identify helpful Travelers resources and services. Or, consult with one of our Risk Control consultants virtually using screen-sharing technology through our Risk Control On-Demand® service.

Website Tools and Resources

Our website provides you with a wealth of risk control information and resources tailored for public entities:

Tools to manage risks. From our Risk Control customer website homepage, navigate to our collection of interactive tools designed to help you identify and manage your risks.

- **Travelers Self-Assessments.** Designed to help you identify safety program gaps. Use the customized Action Plan and supporting resources to help make safety improvements, assign responsibilities and track your progress.
- **Checklists and Inspections tool.** Created to help you identify, manage and analyze the risks your organization faces every day. Choose from a variety of sample templates, or create your own unique checklists to inspect nearly any exposure. You and other members of your organization can use the tool to conduct inspections plus view your organization's inspection history and metrics.

- **Task Manager.** Engage co-workers in your risk control initiatives. Assign self-assessments, inspection checklists, training and other tasks, or simply share resources. Task Manager allows you to monitor progress as tasks are completed.
- **Travelers correspondence archive.** Keep track of correspondences from Travelers Risk Control to easily reference past consultations, recommendations and links to safety resources.
- **ZoneCheckSM.** A tool to help construction operations and contractors evaluate the potential impacts of equipment-generated ground vibrations when using heavy equipment.
- **Six risk libraries.** Easy access to a library of more than 1,000 resources, including risk management guides, self-assessments, inspection checklists and training programs on topics like:
 - > Workplace safety and health
 - > Driver and fleet safety
 - > Buildings and equipment
 - > Liability
 - > Cyber security
 - > Business continuity
- **Safety alliances.** These offer products, services and training at special rates to Travelers' customers.

The entire site is device-responsive, so the onscreen content adjusts to display for your desktop, tablet or mobile device.

Public Sector Services

Risk Control Training

Travelers offers a variety of safety training topics designed to help meet the diverse safety training needs of our customers. You can access these training resources through our website:

- **Online training.** These programs can be streamed directly from our website, or you can share a link to the training with employees in your organization. To supplement your on-going safety training efforts, we also offer additional training resources outside Travelers including complimentary streaming videos and online training courses at special rates.
- **Safety Academy classes.** Taught by technical specialists and designed for supervisors, safety professionals or risk managers. These classes are offered in different cities throughout the year.
- **Webinar recordings.** Access our extensive collection of webinar replays on a variety of topics.
- **LocalGovU.** Travelers has partnered with LocalGovU to provide web-based training for public entities. Courses are focused on risk management issues that may impact public entity staff.

Travelers Industrial Hygiene Laboratory

Our specialized industrial hygiene (IH) consulting, training and laboratory services can help you assess employee occupational health exposures to help prevent and reduce occupational illnesses, control loss costs and save lives. Through our website, Travelers' customers have access to instructional videos, free equipment loan programs, education and training, air sampling guidelines and more to help identify and address chemical and physical agents related to occupational health risks.

Employment Practices Liability Resources

For our Employment Practices professional line, we have formed an alliance with Risk Management Plus+ OnlineSM to provide you with informational materials published four times a week, online training, employment policies and forms, checklists on best practices for the workplace and links to important state and federal agencies and legislation. For more details, visit rmpplusps.com/.

Accessing Our Customer Website

Customers: To access our Risk Control Customer Portal, go to riskcontrol.com. If you already have a user ID and password, use the log in feature. If you do not have a user ID and password, use the [register now](#) link to create an account using your policy number and email address.

Agents: To access our Risk Control Customer Portal, go to the Travelers [For Agents](#) website. Once you have logged in, select the Claim & Risk Control tab and click on the "Visit Our Risk Control Customer Portal" link. If you have not registered to access our For Agents website, contact us at 800.842.2522.



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