



City of Smyrna

Issue Sheet

A Max Bacon
City Hall
2800 King Street
Smyrna, GA 30080

File Number: ATH2024-189

Agenda Date: 11/18/2024

In Control: City Council

File Type: Authorization

Agenda Section:

Formal Business

Department: Human Resources

Agenda Title:

Authorization to enter into an agreement with GoPivot Solutions, LLC to provide a comprehensive employee wellness, safety, and recognition solution beginning January 1, 2025 in the amount of \$56,350.60 and authorize the Mayor to sign and execute all related documents.

Citywide

ISSUE AND BACKGROUND:

Staff is seeking authorization to enter into an agreement with GoPivot Solutions, LLC to provide a comprehensive employee wellness, safety, and recognition solution beginning January 1, 2025 and authorize the Mayor to sign and execute all related documents. The total annual cost is \$56,350.60. The approved FY25 Wellness Program budget is \$125,000.

GoPivot Solutions will provide

Consulting Services. (A) GoPivot will assist in the development of the Rewards Program, metric determination, and Award Point assignment designed to incent Client-desired behaviors; and (B) GoPivot will provide an on-line Program Guide (in form and substance satisfactory to Client) that informs the Program Participants of how the Rewards Program operates and the benefits provided.

Hosting Services. (A) GoPivot will develop and produce a mutually agreed custom program to interface with Client's systems and other tracking systems; (B) GoPivot may provide a mutually agreed private-label website for the Rewards Program that will maintain all Rewards Program data; (C) GoPivot will maintain Award Points account for each Program Participant ; and (D) GoPivot will use commercially reasonable efforts to adequately maintain, and upgrade its software and hardware in order to provide commercially reasonable availability of the System providing the Hosting Services.

Reporting Services. GoPivot will provide reporting services to Client via an on-line portal where real-time reporting is available on key important data points. Additionally, other historical reports are available that track the progress of the Rewards Program.

Fulfillment Services. (A) GoPivot will receive and verify the accuracy of requests for Award Point redemptions; (B) for verified orders, GoPivot will order the requested Product; (C) for those Products that may be unavailable or discontinued, GoPivot will attempt to contact the Program Participant and discuss any substitute Product and GoPivot will place this substitution order within three (3) business



City of Smyrna

Issue Sheet

A Max Bacon
City Hall
2800 King Street
Smyrna, GA 30080

File Number: ATH2024-189

days from approval by the Program Participant of the substitution; (D) shipment of Products; (E) if, within 30 days after a Program Participant's receipt of a Product, the Program Participant or Client notifies GoPivot that such Program Participant determines that it does not want the Product or that the Product is defective, GoPivot shall replace the returned, defective or missing Product with new replacement Product and, if no replacement Product is available, with a Product which is equivalent in value and acceptable to Client or the Program Participant (as applicable), with such replacement to take place within twenty (20) days of the Return Notification; and (F) GoPivot shall be responsible for the payment to any third party vendor or the appropriate governmental authorities (as applicable) of all purchase price, sales tax, shipping and other charges associated with Products ordered by the Program Participants.

Nutrition and Fitness Services. (a) Online Services. GoPivot will provide online, user-profile-driven exercise and nutrition plans provided on a daily basis; (b) Challenges. GoPivot's platform provides Program Participants the ability to participate in program-wide challenges. Program Participants may participate as individuals, or members of a team. GoPivot will work with Client to create customize challenges within the existing parameters of the platform.

RECOMMENDATION / REQUESTED ACTION:

HR and Finance staff recommend approval of authorization to enter into an agreement with GoPivot Solutions, LLC to provide a comprehensive employee wellness, safety, and recognition solution beginning January 1, 2025 in the amount of \$56,350.60 and authorize the Mayor to sign and execute all related documents.